

MDG BASIC CREDIT MONITORING TERMS OF SERVICE

1. General

MDG Basic Credit Monitoring is provided by MDG Computers Canada Inc. By enrolling in Basic Credit Monitoring, you agree to these terms of service (this “**Agreement**”).

In this Agreement, the words, “your” or “**you**”, refer to any and each person who accepts these optional free Basic Credit Monitoring Terms and Conditions (“**Basic Credit Monitoring**” or “**Service**”). “**MDG**”, “**we**”, “**us**”, and “**our**” refer to MDG Computers Canada Inc and/or MDG Financial Inc.

This Agreement may be updated from time to time, and you must review our website indicated below to ensure you have the most current version of this Agreement.

By accepting this Agreement, you agree that you have read this Agreement and understand and agree to what is contained herein. Notwithstanding any other section of this Agreement, the posting of the current version of this Agreement at [MDG Basic Credit Monitoring Terms of Service](#) shall be deemed notice to you of the terms of this Agreement, where notice is required or permitted to be given hereunder. This Agreement may be amended from time to time by MDG, but the current version of this Agreement will be posted on the website at [MDG Basic Credit Monitoring Terms of Service](#).

It is important to read this entire Agreement carefully as some of the provisions affect your legal rights.

2. Who Can Enroll in Basic Credit Monitoring

- a. You must be 18 years of age or older.
- b. You must have a valid Canadian Social Insurance Number.
- c. You must be a Canadian resident to enroll in MDG Basic Credit Monitoring.
- d. You must submit an application for a credit account (“Credit Account”) with MDG to enroll in Basic Credit Monitoring, but you may receive MDG Basic Credit Monitoring even if your application for a Credit Account is not finally approved.

MDG reserves the right to refuse the Service to any person, and to immediately suspend, revoke or otherwise cancel the Service for serious reasons including fraud.

Basic Credit Monitoring is subject to applicable laws, any and all rules adopted by MDG, and our privacy policies and practices at [Privacy Policy](#), which may be amended from time to time without notice except as otherwise limited by law.

3. Privacy

To see what we do with your personal information and what choices you can make, see MDG’s [Privacy Policy](#).

4. License

Once you enroll in Basic Credit Monitoring, we grant you a license to use the Service for your personal use. We reserve all rights in and to all software and technology used in providing the Service. We can revoke your license. You cannot transfer this license.

5. Acceptance of the Terms and Enrollment in Basic Credit Monitoring and Obtaining Your Credit Information

Your enrollment in Basic Credit Monitoring is optional. Whether or not you enroll in Basic Credit Monitoring will not affect any application you submit for credit, or the terms of any existing agreement with us. You also may cancel your enrollment at any time, as described in “Cancelling Your Enrollment” below.

Basic Credit Monitoring is separate free Service provided to you when you enroll for the Services and agree to the terms of this Agreement. The Service is separate from any other optional products and services offered under the MDG brand, including for example, the MDG Premium Credit Monitoring Service. Basic Credit Monitoring provides you with your credit score only.

6. Your Authorization to Us Obtaining Your Credit Information

By enrolling in Basic Credit Monitoring, you are specifically consenting to let us request, receive and use your consumer report (credit report) data from credit bureaus as described here. You agree that you are providing us written instructions to request, receive and use copies of credit reports, credit scores and other information about you from third parties, including without limit credit reporting agencies. Your consent is effective from the date of your enrollment until you cancel the service. You also agree that you understand that your instructions allow us to obtain such information at any time for so long as you are enrolled in MDG Basic Credit Monitoring. You also agree that we may do this even if you do not have an active Credit Account with us. Without limiting the foregoing, you agree and confirm that you understand that MDG may obtain and use your credit information, and other information you provide at, or after, enrollment to:

- **provide you with your free credit score from one or more of the major credit bureaus as part of the Basic Credit Monitoring Service AND**
- **match you with MDG products and offers you might like, and see if you are eligible for these products.**

7. Cancelling Your Enrollment

You may withdraw your consent to be enrolled in MDG Basic Credit Monitoring at any time by logging into the MDG portal and following the prescribed steps, calling us at 1-800-906-0976 ext. 352, or writing to us at MDG 2940 Bristol Circle, Oakville, ON L6H 6G4. We will terminate your enrollment in Basic Credit Monitoring after we receive your request, and in any event, no later than 10 business days from the receipt of your request.

Once we terminate your enrollment in Basic Credit Monitoring, you will no longer have access to the Service. As of that time, we also will no longer obtain your credit reports, consumer reports or credit scores for our use **except** as follows:

- We may obtain and use your credit reports, consumer reports and credit scores consistent with any other consent you have provided to us; and
- If you have established a Credit Account with us, we may obtain credit reports, consumer reports and credit scores on you for any reason from time to time in the future when updating, renewing, or extending your Credit Account, or after your Credit Account is closed if you owe us any amount related to your Credit Account.

8. The Basic Credit Monitoring Service

- a. Credit Score. You understand the credit score included as part of the Service is obtained from a credit bureau. The credit score measures the probability that a person will continue to pay their debts on time. There are many different credit scores in the marketplace based on different models with different score values, and lenders and servicers use a variety of different credit scores to

make credit decisions. The credit score provided within the Service is for educational/informational purposes only and is not intended for use by lenders.

The credit score included as part of the Service may not be the same score used by your lenders or other commercial users to make credit decisions about you. The credit score can only evaluate the account information that appears on your consumer credit report as reported by creditors to one or both of the nationwide credit bureaus and reflected in your credit report at a specific point in time. Accounts not reported to, subsequently deleted or amended from your consumer credit report will not be reflected in your score. Credit bureaus do not maintain your credit score information and are not able to make any changes to it, but rather are able to help you correct inaccurate or outdated information within your credit report. Credit bureaus cannot initiate disputes on your behalf; you must do so yourself. Both Equifax Canada and TransUnion Canada have forms for correcting errors and updating information. Fill out the form to correct errors:

- [Equifax](#)
- [TransUnion](#)

- b. Not a Credit Repair Tool. You understand the Service is not a credit repair tool or a form of credit counselling service, and that MDG makes no representation or promise that it will improve your credit score or profile or provide you with any assistance in that regard.
- c. New Features. You agree that we may, from time to time, introduce new features, modify or delete existing features or substitute a substantially similar Service at their sole discretion. We shall notify you of any of these changes to features if legally required to do so. By using any new or modified features when they become available, you agree to be bound by the rules and terms concerning these features.

9. Security

Ensure your browser is up to date. We recommend that your browser at a minimum is a version that supports 128-bit encryption and secure sockets layer version 3.0 or higher.

You are responsible for maintaining the confidentiality of your MDG portal login information, including your email address, Person ID #, and password.

10. Limitation of Liability

UNDER NO CIRCUMSTANCES WILL MDG BE LIABLE TO YOU FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE OR SPECIAL DAMAGES HOWEVER CAUSED UNDER ANY THEORY OF LIABILITY, WHETHER IN CONTRACT OR IN TORT (INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, RELIANCE, ESTOPPEL, NEGLIGENCE OR STRICT LIABILITY), OR OTHERWISE, INCLUDING WITHOUT LIMITATION ANY LOSS OF PROFIT (WHETHER INCURRED DIRECTLY OR INDIRECTLY), ANY LOSS OF GOODWILL OR BUSINESS REPUTATION, ANY LOSS OF DATA, ANY COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, ANY STATUTORY DAMAGES OR ANY INTANGIBLE LOSS, RESULTING FROM YOUR ACCESS OR USE OF BASIC CREDIT MONITORING, EVEN IF MDG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE.

11. Disclaimer of Warranty

YOU AGREE THAT YOU ASSUME ALL RISK FOR YOUR USE OF BASIC CREDIT MONITORING, THAT MDG IS PROVIDED "AS IS", AND THAT MDG MAKES NO WARRANTY OR REPRESENTATION, EITHER EXPRESS OR IMPLIED HEREUNDER. MDG EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. NO

ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM MDG, OR THROUGH OR FROM MDG WILL CREATE ANY WARRANTY OF ANY KIND.

12. Indemnification

You agree to indemnify, defend and hold harmless MDG, its affiliates and subsidiaries and their respective officers, directors, employees, agents, successors and assigns from and against any and all losses and threatened losses arising from, in connection with, or based on allegations whenever made of, any of the following: your breach of this Agreement; your use of Basic Credit Monitoring; any claim that your use of Basic Credit Monitoring violates any applicable law; or any claim arising out of, or in connection with, your negligent acts or omissions.

This obligation shall survive the termination or expiration of this Agreement and/or your use of Basic Credit Monitoring. You will cooperate as fully as reasonably required in the defense of any claim identified under this Section. You acknowledge that damages for improper use of Basic Credit Monitoring may be irreparable; therefore, MDG is entitled to seek equitable relief in addition to all other remedies.

MDG reserves the right, at its own expense, to assume the exclusive defense and control of any matter subject to indemnification by you.

13. No Waiver

If MDG does not exercise or enforce any legal right or remedy available to it, MDG will not be deemed to have waived rights or remedies. Any waiver of any provision of this Agreement will be effective only if MDG expressly states in a signed writing that it is waiving a specified provision of this Agreement.

14. Remedies and Injunctive Relief

We can all use all available remedies under law in addition to any remedies provided by these terms.

You agree that MDG may apply for injunctive relief (or an equivalent type of urgent legal relief) with respect to this Agreement's subject matter and any other legal remedies that it may pursue.

15. Severability

If any provision of these terms violates any law, then we agree to consider it automatically revised so that it complies with the law and fits our original intent as close as possible. The remainder of these terms will continue apply in full force and effect.

16. Survival

Even after your enrollment in Basic Credit Monitoring terminates, terms in this Agreement that relate to things that might happen after termination will survive and still apply after termination.

17. Third Party Beneficiary

Either of is entitled to enforce rights under these terms. Otherwise, no other person or company will be a third party beneficiary to these terms.

18. Assignment

If we need to, we may assign rights under this Agreement to another party. You may not assign your rights under this Agreement.

19. Governing Law

This Agreement is governed by the laws of the jurisdiction you reside and the laws of Canada applicable therein. You agree that the courts of the Province of Ontario will have exclusive jurisdiction to entertain any action arising under this Agreement. This Agreement does not modify any other agreement you may have with MDG. If there is a conflict between any other agreement with MDG and this Agreement, this Agreement shall govern for the purposes of the Basic Credit Monitoring.

20. Terms Drawn Up in English

It is the express wish of the parties that this Agreement and any directly or indirectly related documents be drawn up in English. Les parties ont exprimés la volonté expresse que les présentes modalités et tous les documents s'y rattachant directement ou indirectement soient rédigés en anglais.